

PRIVACY POLICY

Who we are

Elisity Inc.
6203 San Ignacio Avenue
San Jose, CA 95119
<http://www.elisity.com>
info@elisity.com

What personal data we collect and why we collect it

Comments

When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

An anonymized string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here:

<https://automattic.com/privacy/> . After approval of your comment, your profile picture is visible to the public in the context of your comment.

Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

Contact forms

We collect and use information from individuals who contact us via email, telephone, a contact form, or post.

Email: When you send an email to the address displayed on our website, we collect your email address and any information you provide in that email (such as your name, telephone number, and the information contained in any signature block in your email).

Contact Form: When you contact us using our contact form, we collect the following information: your first and last name, email address, job title, company name, telephone number, and any information you include in the message field.

We collect and use information from individuals who request a quote on our website.

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology. For further information, visit allaboutcookies.org.

Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

Business relationship contacts

If you are an Elisity customer or prospective customer, we collect personal contact information for communication in our business relationship with you. This contact information is used in our CRM system and by email and phone, including to make offers to you.

Who we share your data with

No-one. We securely store your data on a protected database that only we have access to. Business relationship contact information may be shared with a third party you have chosen for procurement of our offerings, including an authorized channel partner or a public cloud marketplace such as AWS or Azure. This

personal information is only shared on a quote or through a private offer system to identify you as the customer.

How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

We retain CRM business contact information in accordance with our records retention policies and only for the purpose of association to business relationship transactions.

What rights you have over your data

If you have an account on this site or have left comments, or are a customer's business relationship contact, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where we send your data

Visitor comments may be checked through an automated spam detection service.